

ActivHealthCare

www.ActivHealthCare.com

Network News

January 26, 2010

- Are you transitioning patients to active care & rehab training.

DC & Staff CE Seminar & CPEP Certification

Integrate active care and rehabilitation to relieve pain, rehabilitate injury and promote wellness with Balance, Alignment and Motion (B.A.M.) exercise tracks.

Exercise and active rehabilitation is the bridge from Acute to Wellness Care you can teach immediately using "Bio-mechanics 101" concepts to build compliance, results and retention.

Whether patients suffer from back pain, are performance driven athletes or aging boomers, they'll be engaged by exercises individualized for their body. Healthcare is changing, and improving posture and function is increasingly valued by everyone who wants to look good and stay active.

Clinical Posture Practice

Posture Assessment, Active Therapy & Rehab Exercise in the Chiropractic Practice

February 6 & 7 ROSWELL, GA

SAT 12-6, SUN 9-3 1-866-443-8966

15% discount for Activ Members
Register TODAY: 1-866-443-8966

Seminar Only: DC \$299 Staff \$99

CPEP Certification*: DC \$999 Staff \$799

*Includes all required components: Seminar, Online Course, Rehab Protocol Set, copy of Stand Taller ~ Live Longer and CPEP 3-2-1.

+Limited class size. +Snacks Provided.

Register NOW to get CPEP Certified in Feb! Call, or visit www.BodyZone.com for info.

Register for Feb 6 & 7: http://www.bodyzone.com/site/index.php?page=shop.product_details&flypage=flypage-ask.tpl&product_id=59&category_id=14&option=com_virtuemart&Itemid=30

Register for online education: https://bodyzone.myicourse.com/course_catalog

Coventry Health Care of GA

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Coventry HMO Update and issues.

Update 1. 2010 has brought about more changes to the HMO. Some co-pays have increased on the Promina portion, but we are adjusting the allowable amount upward to offset it some. Be sure to READ and SHARE the Coventry Health Care of GA Term Summary Sheet. [Click Here](#) for the link.

Issue 1. Coventry Health Care of GA only covers ActivHealthCare chiropractic providers. Box 31 of the CMS 1500 form is for the name of the treating provider only. If service is rendered by a non-Activ provider, DO NOT put an Activ provider name in box 31. This applies to all claims, not just Coventry.

If have providers in your office who are not members of Activ, you will need to get them credentialed.

Update 2. (I know out of order, but the Issue was more important.) ActivHealthCare is putting together a Provider/CA training session for Coventry HMO. Our plan is to go out into all of the Coventry service areas and spend about 1 hour train providers and CAs on how to work with ActivHealthCare and Coventry. We will cover benefits, claims submission and general company policies.

We will offer multiple opportunities for the training, including teleconferences and an abbreviated session at the CA luncheons that we are sponsoring at the GCA conventions. Please be sure to be looking for more updates on this topic. We hope to have it ready to launch by April, 2010.

Network Affiliate Changes

QHP (Quality Healthcare Partnership) is closed

As of January 1, 2010, QHP was closed. QHP operated in just a few counties around the Columbus, GA area. Their major clients were two hospitals which no longer needed QHP network services.

Be sure to get new insurance ID cards for your QHP patients in 2010.

Health One Alliance is growing!!!

Health One has contacted us with 2 pieces of information:

1. They are growing. As they put it, they are "writing a ton of business in Gainesville and Cobb County.."

2. Unfortunately, the Activ chiropractors are not submitting claims properly. This results in delays, patient and payer frustration, and puts the contract at risk. You may not remember but we were able to obtain this contract at a higher fee schedule than the second bidder. Now we are concerned about a large fee schedule reduction to allow the payer to cover the cost of correcting misfiled claims.

DO NOT LET THAT HAPPEN!! Please submit all claims for Health One Alliance to ActivHealthCare. See the Network Affiliations article at the bottom of this newsletter. Stop sending to Valence. Ignore the claims filing instructions on the ID card and follow what we have instructed. This applies to all Health One Alliance clients.

USA-MCO and first party auto liability

Last week, we received an e-mail that USA-MCO had a new auto medical client. We have informed them that ActivHealthCare network will not participate in auto liability nor MedPay discounts. Our current contract with them excludes this product. This was an attempt to add it back unless we specifically rejected it. Activ has done so. We are working to protect your interest.

TRPN (Three Rivers Provider Network)

ActivHealthCare had been evaluating our network benefit with TRPN for the past several months. The lack of claims generated with TRPN no longer justifies the work (expense) required to maintain TRPN as a network affiliate.

We have sent notification to TRPN to terminate our relationship and remove all providers added to TRPN as a result of that network. The termination date for the contract will be no later than April 30, 2010. If you wish to obtain a direct relationship with TRPN, you may contact them directly through the link on our website under Network Affiliations. The link will remain active until April 30, 2010.

Network Affiliations

Claims for these networks should be sent directly to ActivHealthCare.

- Beech Street
- Coventry National Network
- First Health Network
- HealthOne Alliance
- Mail Handlers Benefit Plan (MHBP)
- Memorial Health Partners (MHP)
- SuperMed (f/k/a 1st MN)
- University Healthlink (UHL)

For a complete list of Activ's Network Affiliations [click here](#).

Mail Claims to P.O. Box 1368 Lilburn, Ga 30048

or

Save money, time and speed up payments by submitting electronically through Office Ally with the prefix AHCØ1. (See ActivHealthCare website for enrollment and formatting instructions.)