

ActivHealthCare

www.ActivHealthCare.com

Network News

December 10, 2009

Dear Activ Providers,

ActivHealthCare is trying a new e-mail format. Our goal is to keep you informed and answer questions which may benefit you or our staff. We will try to keep it short and cover just a few topics per issue.

We encourage you to read and share the newsletter below. If you have any questions or feedback, please let me know.

Sincerely,
Mark Brickhouse
Executive Director

Network Affiliate Changes

1st MN is now SuperMed

1st MN began a name change last April. The new name is SuperMed. You can see the new logo on our list of network affiliations. (See the link in the Network Affiliations article below.)

SuperMed is also changing the insurance identification cards. You should send ALL claims for SuperMed or 1st MN to ActivHealthCare. However, we rely on you to tell us the claims address from the insurance card. Please be sure you have the updated card and place that address on the top corner of the CMS1500 form before sending it to Activ.

MultiPlan & Viant (BeechStreet)

MultiPlan is in the process of acquiring Viant, the owner of the Beech Street PPO network. The acquisition is currently pending, but should proceed shortly. We do not know if this will result in any changes or when they will occur. Several years ago MultiPlan purchased PHCS. As a result the PHCS fee schedule was reduced. We will keep an eye on this latest MultiPlan acquisition.

Integrated Health Plan, Inc. & State Farm Auto Insurance

Last summer, IHP announced it entered into a contract with State Farm which included chiropractors.

ActivHealthCare's contract with IHP specifically excludes auto liability. However, if you participate with IHP through a direct contract, you may expect to receive the auto liability discount.

Also, your fee schedule on a direct contract is probably lower than the group contract with ActivHealthCare.

Coventry Advantra (Medicare Advantage)

Coventry has announced that they will stop offering the Advantra Freedom Medicare

Advantage program as of 1/1/2010.

Coventry will continue to offer and even expand the coverage area for the Advantra Silver/Gold/Silver Plus Medicare Advantage policies.

Coventry Health Care Of GA

HMO Rules and tips

This is a HOT topic if you are practicing in the HMO service area. Unfortunately, this news letter format will not provide enough space to answer all questions.

There are many questions about Treatment Plan forms, limitations, and reviews. We will try to briefly cover your topics in subsequent issues of this newsletter. We held a CA luncheon at the past two GCA conferences and will continue to do as long as the interest is there. (Providers are welcome also.)

For today, we want to communicate three very important points:

1. READ the Coventry Health Care of GA Term Summary Sheet. [Click Here](#) for the link.
2. Have your CA read the Term Summary Sheet also. Call us if there are questions.
3. Coventry Health Care of GA only covers ActivHealthCare chiropractic providers. Box 31 of the CMS 1500 form is for the name of the treating provider only. If service is rendered by a non-Activ provider, DO NOT put an Activ provider name in box 31. This applies to all claims, not just Coventry.

Network Affiliations

Claims for these networks should be sent directly to ActivHealthCare.

- Beech Street
- Coventry National Network
- First Health Network
- HealthOne Alliance
- Mail Handlers Benefit Plan
- SuperMed
- University Healthlink

For a complete list of Activ's Network Affiliations [click here](#).

Mail Claims to P.O. Box 1368 Lilburn, Ga 30048

or

save money, time and speed up payments by

submitting electronically through Office Ally with the prefix AHC01. (See ActivHealthCare website for enrollment and formatting instructions.)