

Network Affiliates



MultiPlan Acquires Viant, Inc. (Beech Street)

Viant, Inc., the owner of Beech Street and PPO Next, has been acquired by MultiPlan, Inc. This merger, MultiPlan believes, will result in the industry's most comprehensive provider of healthcare cost management services.

For you, as a provider, the effects of this merger will become clear over the next few months. We expect MultiPlan to adjust the Beech Street fee schedules, however, at this time we do not know to what extent. As we learn more we will let you know.



"Together, we plan to more effectively leverage our companies' combined expertise and technology to improve efficiencies and patient flow for providers, driving significant savings for healthcare consumers and payers".—Mark Tabak, MultiPlan CEO

Paper Claim Issue

1	24. A. DATE(S) OF SERVICE		B. PLACE OF SERVICE	C. ICD-9-CM PROCEDURE CODE	D. PROCEDURES, SERVICES, OR SUPPLIES (Exclude Unusual Circumstances)	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OF UNITS	M. PRIOR AUTH #	L. ICD-9-CM CLAS.	24. J. PROVIDER ID #		
	From	To											
1	04	02 10	04	02 10	11	98941	1234	48 00			0123456789		
2	04	02 10	04	02 10	11	97012 59	1234	21 00			0123456789		
3													
4													
5													
6													
25. FEDERAL TAX I.D. NUMBER			SSN: <input type="checkbox"/> EIN: <input type="checkbox"/>	26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (SEE BOOK)		28. TOTAL CHARGE		29. AMOUNT PAID		30. BALANCE DUE	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER				32. SERVICE FACILITY LOCATION INFORMATION				33. BILLING PROVIDER INFO & PH # ()					

On the CMS-1500 form, column **24J** must contain your NPI number. As of 2009, this is a mandatory practice. Failing to supply your NPI number may cause your claim to be denied, delayed, or paid incorrectly.

Treatment Plan Forms

As of May 1, 2010, all Treatment Plan Forms will need to be completed in full, or they will be returned.

Please pay special attention to item 1: Number of treatments.

We need to know how many visits have been incurred during the prior 12-month period, including the date you most recently treated the patient.

We appreciate your cooperation!

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Interested In Faster Claims Payments?

Enroll in our FREE electronic claims service offered through Office Ally. Enrollment and training information can be found on our website: www.ActivHealthCare.com

- Before submitting claims, be sure all of the information is correct, especially the **mailing address** and **patient ID number**.
 - Reminder: Activ relies upon your office to supply us with the insurance carrier's name and address
- Claims submitted electronically should be resolved within four (4) weeks.
 - If you have not received a response from Activ regarding an electronically filed claim within six (6) weeks, please contact us.
- Claims submitted on paper, or through a clearinghouse other than Office Ally, may take six (6) weeks or more to be resolved.
 - If there is a third party involved, i.e. SuperMed or First Health, the claim may take over eight (8) weeks to be resolved.
 - If you have not received a response from Activ regarding a claim filed on paper within ten (10) weeks, please contact us.

CA Luncheons

Even if your CA is not attending the GCA Conference, we still want to see them at the ActivHealthCare sponsored CA Luncheons!

The luncheon is free but we do require that you register your CA with AHC. To register, send an email to Janice (jreilly@ActivHealthCare.com) with your CA's name and luncheon date.

Scheduled luncheons:

Saturday, May 22, 2010 (register by May 19th)
St. Simons Island, GA

Saturday, June 5, 2010 (register by June 2nd)
Callaway Gardens, GA

CA Luncheons will include Activ network information and training.

FREE Gift for luncheon attendees!

As always, you can also call Activ for training and answers to specific questions.

Claim Processed Out of Network?

You may be submitting the claim incorrectly. To avoid this:

- Verify the mailing address. Refer to the Network Affiliate list, most network claims should come to Activ.
- Verify the network has not changed. This sometimes happens at the first of the year, but you may not notice it until recently.

If you have any questions, please contact us!

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