



A wholly owned subsidiary of ActivHealthCare, Inc.

New Provider Orientation

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Website Basics

Integrated-ActivHealthCare (I-AHC) information can be found at www.ActivHealthCare.com. The website is your source for the most current information. On the website you will find:

- Current information and news
- Provider Locator
- Customer Service Center
- Network resources
- EDI information
- Contacts
- Frequently asked questions, links, and much more

The menus provide links to other pages throughout the website. The Provider and CA's Corner menus allow the member to obtain additional information relevant to their practice.

Home page and Menus

Credentialing Providers:

Corporate Vision
FAQ
Marketing

CA's Corner:

Check Claim Status
How to File a Claim
Completing the HCFA1500

Customer Service Center:

Network Resources
Term Summary Sheets
Fee Schedules
Upload File or Document
Claim Center
Reporting

Network Resources:

Network Affiliations
Electronic Claims
Direct Deposit
Training

- Home
- Credentialing
- Providers >
- Provider Locator
- CA's Corner >
- Customer Service Center
- Network Resources >
- Forms
- News >
- FAQ
- About Us
- Contact Us
- Feedback



Peach State Health Plan Contract Effective February 1, 2018

The Peach State Health Plan contract includes Ambetter and Allwell products. Ambetter is individual and family insurance coverage sold on www.healthcare.gov. Allwell is a Medicare Advantage product. Providers must enroll with ActivHealthCare to participate in this contract. If you have not yet enrolled, completed the [Provider Enrollment Form](#).

For the latest information on this contract and other network news, [see our newsletters](#).

Customer Service Center

Log in

User ID:

Password:

[Forgot User ID/Password?](#)

For more information on the Customer Service Center, [click here](#).

Integrated  **ActivHealthCare**

[Home](#) [Network Resources](#) [Upload File or Document](#) [Claim Center](#) [Reporting](#) [Contact Us](#)


Provider Logged in

Welcome

Customer Service Help Center

[Change Password](#) [Change Email Address](#)



 Be sure to set your browser to allow pop-ups from this website.

Welcome to our
Customer Service Center



Network Resources

Network Resources

NOTE: We have two websites.

- www.I-AHC.net provides information about our services and network resources critical to your practice.
- ghs.intcomprod.com hosts our Customer Service Center, which allows you to create an online credentialing application, and allows you to check the status of a claim online.

To start a credentialing application, [click here](#).

[Click here](#) to visit our Customer Service Center where you can view Term Summary Sheets, Fee Schedules, check Coventry HealthCare of Georgia patient eligibility, check claim status, view remittance advices, and more.

Welcome to the Integrated-ActivHealthCare provider resources.

- [Network Affiliations](#)
- [Electronic Claims](#)
- [Training Resources](#)

If you have any questions, please [contact us](#).

Sample Term Summary Sheet

Network:	MultiPlan / PHCS (will also include Beech Street)
Product:	PPO
Payor:	Various Payors and TPAs
Effective date:	October 1, 2012, amended November 1, 2014
Admin Fees:	10% of Allowed Amount
PCP Referral:	Follow Instructions on Beneficiaries' ID card
Utilization Management:	Follow Instructions on Beneficiaries' ID card
Eligibility Verification:	Call Number Listed on Beneficiaries' ID card
Co-Payment Collection:	Collect Co-Payment or Deductible (As Indicated) on ID card at time of service
Reimbursement Terms:	<p>Group Health: Shall be the lesser of: 1) the maximum fee for the particular Covered Service as determined by MultiPlan or PHCS or 2) usual and customary charge for such service (Does Not Include Admin Fees)</p> <p>Workers Comp: Shall not exceed 85% of the state-mandated fee schedule</p> <p>Auto Med Pay: 7% discount off of billed charges.</p>
Claims Filing for Auto Med Pay:	Send directly as instructed by Auto carrier
Claims Filing:	<p>If submitting claims electronically through Office Ally, and the claims payer is listed on the Office Ally payer list, be sure to use the AHCØ2 prefix in front of the payer name when submitting the claim.</p> <p>If you submit paper claims, be sure to mail your claim along with a copy of the patient's insurance card to:</p> <p>Integrated-ActivHealthCare, LLC. P.O. Box 969 Lilburn, GA 30048</p>

PLEASE ATTACH TO YOUR INTEGRATED-ACTIVHEALTHCARE CONTRACT

This document is a summary only of certain aspects of the Payor Contract in question. A copy of the Payor Contract can be made available upon written request to Integrated-ActivHealthCare by Provider. Pursuant to Sections 2F and/or 2I of the Provider Agreement, Provider agrees to be bound by the terms and conditions of the Payor Contract in question.

Sample Fee Schedule

2006 Sample Group Health Fee Schedule

CPT Code	Network Affiliate A	Network Affiliate B	Network Affiliate C	Network Affiliate D
72040	60.00	49.00	42.00	75.00
72050	110.00	72.00	60.81	120.00
72070	75.00	50.00	43.72	82.50
72100	75.00	52.00	45.03	82.50
72110	130.00	72.00	61.67	112.50
97010	20.00	15.00	13.52	13.00
97012	20.00	25.00	23.19	29.25
97014	20.00	20.00	19.08	22.75
97022	20.00	18.00	24.62	29.25
97024	20.00	15.00	13.52	19.50
97032	22.00	20.00	22.76	29.25
97035	22.00	16.00	17.05	26.00
97110	20.00	30.00	29.94	
97112	20.00	28.00	32.92	
97140	20.00	31.00	34.13	
98940	31.00	37.00	32.89	52.00
98941	38.00	47.00	44.34	59.80
98942	48.00	57.00	57.14	67.60
98943	29.00	30.00	34.00	
99203	80.00	81.00	107.33	91.00

- Network Affiliate E = 85% of Billed Charges
- Network Affiliate F = 160% of Medicare (based on state of Georgia)(SC area only)
- Network Affiliate G = 95 % of 2005 Medicare (based on state where services rendered)
- Network Affiliate H = 110 % of Medicare (based on state where service rendered)
- Network Affiliate I = 80% of Billed Charges
- Network Affiliate J = 90% of Billed Charges
- Network Affiliate K = 125 % of Medicare (based on state where services rendered)

Note: This is a partial list of actual Fee Schedules for some of the Network Affiliates. Schedules do not take admin fees into consideration.

Network Affiliates

Claims for the following networks should be:

- Sent electronically with the prefix AHC02 if you are enrolled with Office Ally through I-AHC OR
- Mailed to 1926 Northlake Parkway, Suite 100, Tucker, GA 30084
- To verify in-network benefits, use I-AHC TIN (do NOT put on claim)

	Alliant Health Plans		Memorial Health Partners (South Carolina only)
	Atlantic Integrated Health, Inc		MultiPlan
	Beech Street Corp. (Owned by MultiPlan)		PHCS
	Coventry National Network (South Carolina only)		SimpleCare (Alliant Health)
	Evolutions Healthcare Systems, Inc.		SoloCare (Alliant Health)
	First Health (SC only)		The Covenant Companies
	Galaxy Health Network		The Initial Group
	Health One Alliance		TLC Advantage

Claims Processing

Correct completion of the CMS-1500 is critical for accurate and prompt claims processing.

There are two methods of submitting your I-AHC claims:

- Enroll in EDI processing to electronically submit your claims at a very low cost. More information is available at www.ActivHealthCare.com, *Network Resources, Electronic Claims, EDI Enrollment*.
- Mailed as a paper claim: Information on how to complete these claims is available at www.ActivHealthCare.com, *CA's Corner, How to File a Claim*.

Print I-AHC Documents

We recommend that you print the **Term Summary Sheets** and **Network Affiliates** list to have available for reference. They are located on our secure Customer Service Center



Check the website regularly, it is your **most up-to-date** source of information!

www.ActivHealthCare.com

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