



October 1, 2014

Plan Now to attend the 2014 GCA Annual Fall Conference!

Join ActivHealthCare on Saturday, October 25, 2014, at the Activ sponsored luncheon at the GCA Fall Conference being held October 24-26, 2014. We will have door prizes, a great lunch, and the opportunity to get the latest changes affecting your practice.

We will again be offering rebates to providers for sending their CAs to attend the GCA CA class and the CA appreciation luncheon. Watch for more information about this great benefit in the next few weeks.

Location:
Crowne Plaza Ravinia
4355 Ashford Dunwoody Rd.
Atlanta, GA 30346

The CA appreciation luncheon is open to all CAs, even if you are not attending the GCA Fall CA classes. However, if you do not register with the GCA and you plan to attend the CA luncheon, you must notify ActivHealthCare prior to 10/23/14 so we can reserve a place for you at the luncheon. All CAs registered for the GCA CA classes will be automatically registered for the luncheon.

Benefit verification, claims, and the right TIN

When you call a payer to verify a patient's benefits, you will probably be asked for your Tax Identification Number (TIN). The payer often requests your TIN to determine if you are in or out of network. If you use your TIN, and you are told you are not in network, give the ActivHealthCare TIN (58-2068734) and they should give you the proper in-network benefits. In most cases, Activ providers are added to the networks under the single Activ TIN.

When you get ready to file the claim, **DO NOT** use ActivHealthCare's TIN, but use the provider's TIN. Using the ActivHealthCare tax ID number without written permission from ActivHealthCare is illegal. When the claims are submitted through ActivHealthCare, we will apply our TIN if it is required.

If you are not sure what to do, feel free to call (770) 455-0040 for assistance. Also, you can learn more about claims filing from CA classes. These are conference call classes taught through GoToMeeting. You can enroll through our website, www.ActivHealthCare.com.

Electronic Funds Transfer

There are two components to speeding up cash flow on claims:

1. Submitting claims as quickly as possible. For this reason, ActivHealthCare brought you Office Ally as a free alternative to paper claims.
2. ACH deposits or electronic funds transfers (EFT) directly in your bank account.

Sending your claims through the U.S. Postal Service is much slower and less secure. If you have not already registered for Electronic Claims Processing or EFT, visit the [ActivHealthCare website](#) for the necessary forms and answers to your questions. You may also call (404) 455-0040.

For some reason, some providers have delayed registering for the electronic deposits (ACH deposits). ACH deposits are secure and reliable. Also, they save money for everyone with less postage, less delays in getting funds, and less time to put the money in your account. If you have been delaying, please reconsider and enroll today.



"Driving It Home fore Chiropractic"

Sign up now for the GCA-PAC 2014 Annual Golf tournament.

Thursday, October 23, 2014

BridgeMill Athletic Club

Canton, GA

Shotgun start at noon

Foursomes \$400 Individuals \$100

Includes: Green fees, cart, practice green and driving range, dinner, refreshments, goodie bags, and great prizes.

[Sponsorship Form](#)

[Player Registration Form](#)

NETWORK UPDATES

Be sure to get updated insurance ID cards on all patients. With many insurance changes, the ID card is your first point of verification. If you have any questions about any of the network changes below, please contact our office at 888-635-0459.

Memorial Health Partners

We have an updated fee schedule for Memorial Health Partners. To view it, go to www.ActivHealthCare.com and select Customer Service Center from the left menu.



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