



Peach State Health Plan - Update - January 31, 2018

[Contract Effective Date](#)

[Coverage Verification](#)

[Taxonomy Code](#)

[How to Submit Claims](#)

[Fee Schedule and Term Summary Sheet](#)

[Coverage](#)

[Additional Information on Ambetter](#)

[Questions?](#)



Peach State Health Plan is the name of the insurance company. They have three products; Ambetter, Allwell, and Medicaid. Ambetter is a product they sell to individuals and families on Healthcare.gov, the Exchange. Allwell is their Medicare Advantage product. They also administer Medicaid and PeachCare, but Medicaid and PeachCare do not cover chiropractic at this time.

Contract Effective Date - February 1, 2018 - The contract with Peach State Health Plan, which includes the products Ambetter and Allwell, is effective 2/1/2018.

- Providers who submitted the Participating Provider Attestation by 1/24/2018 will be added with a 2/1/2018 effective date. It will take Peach State Health Plan about two weeks from today to update their provider roster.
- Providers who submitted the Participating Provider Attestation after 1/24/2018, but before today may not be effective until 3/1/2018. We are requesting a 2/1/2018 effective date, but that is up to Peach State Health Plan.

It is not too late to enroll in Ambetter - If you did not fax over the Participating Provider Attestation form, you can still do so. You can locate it on the homepage of www.ActivHealthCare.com. We will enroll you as of the first of the month following the date we process your form.

Coverage Verification - To verify coverage, call the phone number on the patient's insurance ID card. You may also be able to verify at www.availity.com under Peach State Health Plan.

IMPORTANT BILLING INFORMATION - Taxonomy Code - Claims must be submitted with the Provider Taxonomy Code in box 24J. Please make sure it is loaded in your software. The code for Chiropractor is **111N00000X**. Claims will be rejected if the Taxonomy Code is not included.

How to Submit Claims - All claims must be submitted through ActivHealthCare. This can either be done electronically through Office Ally or on paper. Paper claims and other clearinghouses will take longer to process, so we strongly encourage providers use Office Ally as a clearinghouse.

The format for submitting claims, as stated in our website training presentations, is as follows:

- If you use a clearinghouse other than Office Ally for your ActivHealthCare claims, you will need to submit paper claims to ActivHealthCare. Otherwise, the claims may be processed as out of network and denied. Our website training at www.ActivHealthCare.com thoroughly covers how to format the address. If you have questions, call 770-455-0040.
- If you submit claims on paper, be sure to review the training presentations to avoid unnecessary delays.
- If you use Office Ally, the format for Peach State Health Plan, Ambetter, or Allwell is as follows:

AHCØ1 Peach State Health Plan (Ambetter)
EDI Payer ID 68069
Attn: Claims
P.O. Box 5010
Farmington, MO 63640-5010

- If you use a billing service, be sure they are properly trained. Most of the claim problems we see originate with billing services not knowing how to work with ActivHealthCare.

Fee Schedule and Term Summary Sheet - The [PSHP Term Summary Sheet](#) and [PSHP Fee Schedule](#) will be posted to the ActivHealthCare Customer Service Center.

Coverage - Coverage will vary in terms of Co-Payments and Deductibles. Ambetter sells multiple policies; however, the general benefit structure is 40 visits per year, subject to medical necessity. Modalities are covered. This is not Medicare or Medicaid.

Additional Information on Ambetter - please visit their website, <https://ambetter.pshpgeorgia.com/provider-resources.html>

The Ambetter website offers easy access to Ambetter specific information, including:

- Provider Manual
- Prior Authorization Guidelines
- Prior Authorization tool - very easy to use

If you have any questions, please contact Mark Brickhouse at (770) 455-0040 ext.108 or email mbrickhouse@activhealthcare.com.

January 31, 2018

